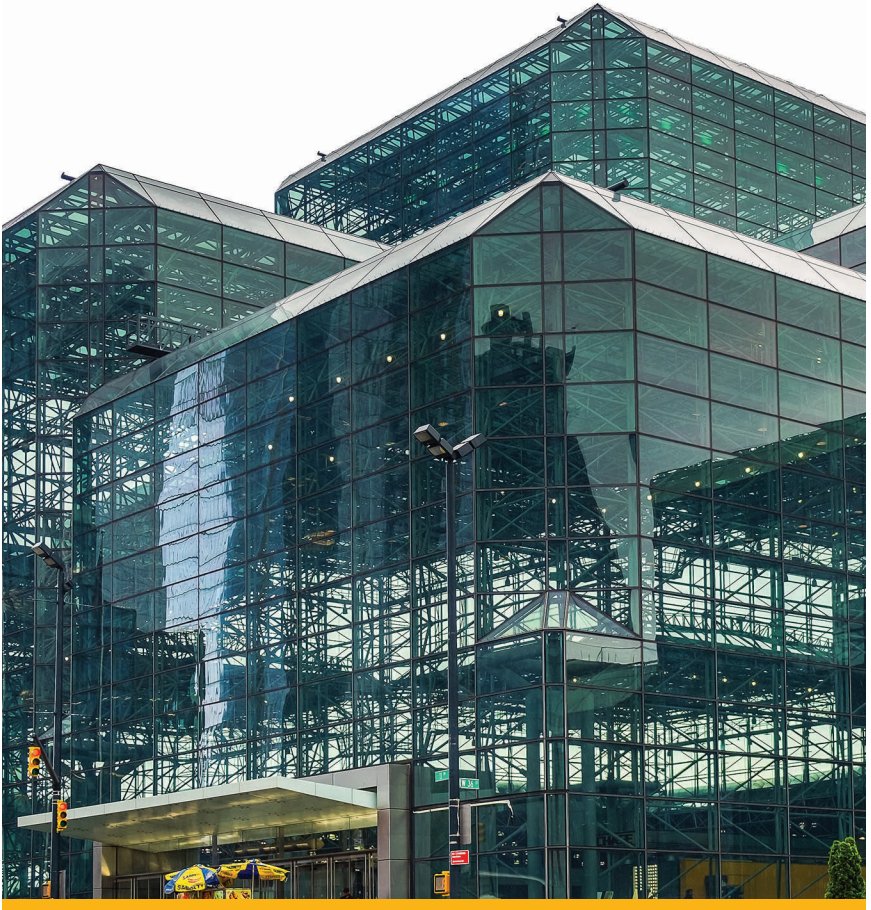
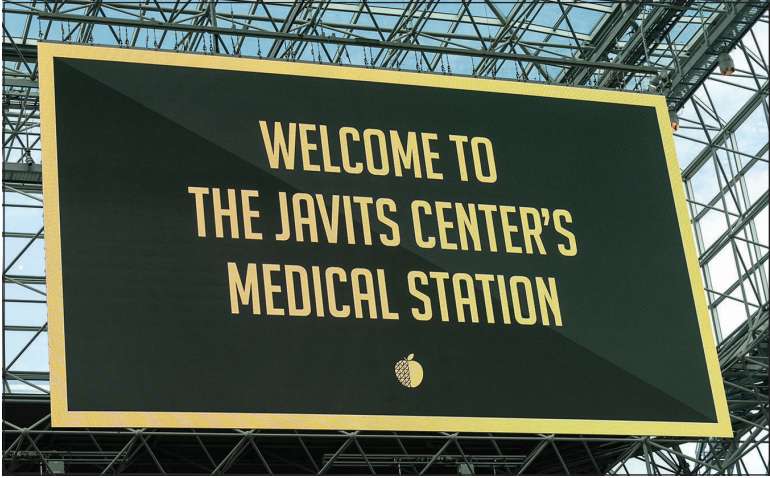


Stop the Spread. Save Lives.

New York State **Jacob Javits Medical Station**





What is the New York State Jacob Javits Medical Station?

While many people who become infected with COVID-19 will be able to care for themselves at home, some other individuals will need medical services. In order to reduce over-crowding at hospitals as the number of cases surges, federal-state-local-private initiatives were launched to stand up alternative care facilities to relieve the pressure on hospitals. The New York Jacob Javits Medical Station is the first and largest of these facilities in New York State.

The Javits Medical Station is designed to receive and treat patients with COVID-19, who are transferred from hospitals in stable condition, to help ensure a successful recovery and avoid other complications that may arise during recovery. Medical staff, including physicians, nurses, respiratory therapists, pharmacists, x-ray technicians, and other ancillary medical specialties, are on site 24/7. Critical care services and beds are also on site for patients who are admitted in stable condition but may need a higher level of care if their condition changes.

Who is the New York State Jacob Javits Medical Station designed to treat?

Patients with COVID-19 who are currently in New York hospitals and in stable condition, but may still need oxygen or continuous IV fluids or other medical needs. Patients may need more days of care and recuperation before going home, or may be waiting for home care or a skilled nursing or other facility placement to be arranged.

Where is the New York State Jacob Javits Medical Station?



The New York Javits Medical Station occupies one complete level of the Jacob K. Javits Convention Center located in Manhattan, on 11th Avenue between 34th and 40th Streets.

Why should I agree to transfer to the New York State Jacob Javits Medical Station?

The Jacob Javits Medical Station provides patients with continued medical services and monitoring to help ensure a successful recovery. Patients who are recovering from COVID-19 may feel anxious or unsure about their next steps and ability to recover on their own, without direct medical care. The Jacob Javits Medical Station can alleviate those concerns by continuing to treat and monitor patients on the road to recovery. Further, New York State is stronger if we all work together. By transferring to the Javits Medical Station when you are recovering and need a less intense level of services, you are making your hospital bed available to a sicker patient in need.

Am I putting myself at risk if I go to the New York State Jacob Javits Medical Station?

No. The medical station is staffed with a combination of highly trained military reservists and civilian medical staff. It is a dedicated facility for stable COVID-19 patients and patients recovering from COVID-19. Emergency and critical care services are available, in case you need them. The Javits Medical Station occupies a floor in the convention center that has been divided into private recovery rooms. Each patient



is provided a hospital style bed in a private curtained area. Patients who can safely leave the hospital, but still need a higher level of medical care, may be placed on the USNS Comfort. The Comfort is a 500-bed hospital ship with 12 fully-equipped operating rooms.

What is the process for transferring (admitting) patients to the New York State Jacob Javits Medical Station?

Patients cannot go directly to the New York State Jacob Javits Medical Station; they must already be an inpatient in a New York hospital. The facility does not accept patients directly from emergency rooms. The Javits Medical Station needs to know that the patient is stable and meets the admission criteria prior to transfer.

Hospitals are provided with the criteria for admission, which is updated on a regular basis as the services available at the medical station increase. Hospitals work closely with state staff embedded at the Javits Medical station to arrange patient transfers. Transfers can be arranged by calling 212-542-1700. A clinician will be assigned to work with the hospital to review the patient's condition and ensure the patient meets the criteria for admission. Hospitals can also send a list of patients for clinical review as a group admission. Arrangements can be made for a team of clinical reviewers to visit a hospital to do admission reviews on-site.

Once a patient is approved for transfer, arrangements are made for an ambulance to transport the patient. Ambulance services are provided by companies under contract to the State. The process is the same for admission to the USNS Comfort.

Can my family visit me at New York State Jacob Javits Medical Station?

All New York State hospitals have restrictions on visitors to control the spread of the virus. The same restrictions on hospital visitors apply to patients at the Javits Medical Station. Family members can leave a message for patients by calling the Family Contact Hotline at 212-542-1775. There is a separate dedicated Family Contact Hotline for the USNS Comfort at 212-246-1210. Staff will deliver messages to patients at regular intervals.

What if I do not speak or understand English?

Interpretation services are available, by telephone, for all languages and there are bilingual staff on site.

What if I am not a U.S. Citizen?

Regardless of immigration status, all individuals should, when appropriate, seek healthcare for COVID-19, including accepting transfer to the Javits Medical Station or USNS Comfort.

Although it is staffed by military personnel, Javits Medical Station is a State facility. Governor Andrew M. Cuomo issued executive orders that prohibit State officers and employees from telling federal immigration authorities, including U.S. Immigration and Enforcement (ICE), about a person's immigration status for the purpose of civil immigration enforcement, and prevents law enforcement from asking about immigration status unless they are investigating illegal activity. These executive orders also prohibit civil arrests by ICE within State facilities.

In addition, federal policy has been issued that during the COVID-19 crisis, ICE will not carry out enforcement operations at or near health care facilities.

Who is participating in this Federal-State-Local-Private Initiative?

The New York State Jacob Javits Medical Station is an initiative supported by Federal, State, local, and private organizations, with the shared goal of providing care to individuals recovering from COVID-19 and supporting New York State's healthcare infrastructure.

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